

# *CUSTOMER SERVICE GUARANTEE*

G3 ENGINEERING DESIGN, INC.

G3 Engineering Design, Inc. strives to provide each and every customer with the most ethical and highest quality customer service experience. If at any time you feel that we have not met that standard or in some other manner have not satisfied your expectations, you are invited and encouraged to communicate directly with the corporate leadership of the company. Each and every team member has been trained to specific company standards and it is important that those standards are met each and every time any individual team member interacts with one of our customers. It is our hope that G3 Engineering Design meets or exceeds our customer's expectations. We guarantee to make our best effort to accomplish that goal. If for any reason one of our customers feels less than totally satisfied, you are encouraged to speak to the President/CEO directly. It is our hope that you will see G3 Engineering Design as a partner in your success. The success of our customers is important to G3 Engineering Design; we pledge our best effort in helping our customers grow and succeed in their efforts to prosper, flourish and thrive in their respective industries.

*Mr. Daniel Glenn*

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President/CEO